# Summary

Medical/IT Professional (and Veteran to-be) seeking IT position to strengthen the resilience of organizational IT systems, applications, processes, procedures, and user equipment by leveraging education, experience, and industry best practices.

**Training/Skills/Certifications**

• Agile • C++ • Customer Satisfaction • Documentation • Government • Information Technology • Java • Leadership • Python (Programming Language) • Amazon Web Services (AWS) • Scrum • Active Directory

# Education

# Southern New Hampshire University

### BS, Computer Science and Information Security 2021

Dean’s list

# Work Experience

## Clinic Supervisor

### US Army

Sep 2017 - Present

* Collaborated with biomedical professionals as the subject matter expert for both the mechanical and Linux operating system on the hemodialysis machines to create a secure network connection for automatic documentation ensuring to follow HIPPA.
* Facilitated the upkeep of over a million dollars in medical equipment, by troubleshooting any issue that arose allowing more accurate work orders, saving medical maintenance thousands of dollars.
* Trained and mentored team members in departmental tasks as well as assist in transition into other fields such as information technology.
* Manage, mentor and develop a both military and civilian staff, during 24/7 medical procedures, resulting in high praise in multiple joint commission inspections.
* Ensured staff compliance with trainings, including trainings on use of secure government networks.
* Demonstrated problem solving by reducing documentation processing time and saved department expenses by conducting staff training in Microsoft office products and other government software applications.

## Assistant Ward Supervisor

### US Army

Sep 2015 - Dec 2016

* Oversaw the training and staff safety of a team of over twenty-five staff both military and civilians.
* Developed two staff members resulting in both receiving promotions and them being recognized for outstanding performance.
* Ensured integrity and security of organizational and patient health data.
* Fostered cross-functional team building, organizational performance movement, and productivity gain, improving customer satisfaction with their experience.
* Recognized by senior level management for management and training excellence in training proficiency and adaptation of training protocols during annual readiness exercises.

## Unscheduled Maintenance Team Leader

### US Army

Jul 2010 - Apr 2014 (3 years 10 months)

* Orchestrated maintenance throughout a widely dispersed organization, while successfully reducing equipment downtime, both in a local and deployed setting, resulting in a high rate of completed mission throughout the unit.
* Presented equipment reports to senior level leadership and made recommendations to allocate funds for equipment repair Managed five staff members, motivating them to align with the companies’ mission statement, promoting teamwork while accomplishing all tasks within given deadlines.